昆山杜克大学
DUKE KUNSHAN UNIVERSITY

INTERNATIONAL SOS

International SOS Medical Assistance Support

WORLDWIDE REACH. HUMAN TOUCH.

International SOS Medical Assistance Support

Medical advice and support to your school nurses/teachers/senior school staff involving medical cases for your students 24/7 at school or during school trips.

- **24/7 Emergency and routine medical real-time advice by expatriate and national doctors**
- **Medical referrals and monitoring for cases that need to be treated outside of the school**
- **Out-patient and In-patient case management.**
- **Discussion of medical cases with family members.**
- **School trips support (pre-trip advise, design of medical emergency response plans, worldwide support)**
- **Guarantee of medical expenses.**
- **Medical Evacuation/repatriation/return of mortal remains.**

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During School Hours

Your school will have immediate access to **International SOS expatriate and local medical doctors** to look for medical advise.

Do you know **where is the best specialist for the student's medical condition**? International SOS medical personnel will tell you where would be the best place to go based on our independently audited medical network.

Need a **second opinion** on an school medical case? Reach out to us and we will give you our

Need Advise on OTC medications? Our doctors can provide advise about any medical case at the school infirmary.

Shall **I refer a student to a hospital** or shall I wait to see how the symptoms develop? Let a doctor advise you on the best course of action.

SCHOOL TRIPS PREPARATION

- **Pre-trip Medical Emergency Flow Chart** available upon request for the trip leaders.
- Telephonic **pre-trip briefing** for trip leader(s) available as required.
- Call as early as possible (at onset of illness / injury)
- Personal cash required for emergencies (min CNY 2,000 in China)

Pre-trip Medical Emergency Flow Chart will include:

1. International SOS assistance center in that country (including contact details).
2. International SOS assistance center in Beijing.
3. School Membership Number.
4. International SOS Recommended Hospital Information.
5. Trip Leaders Contact Details.
6. School Authorized Person for Evacuation or Guarantee of Payment Arrangement.

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INTERNATIONAL SOS

Emotion Support

partners with Work Place Options (WPO) to provide clients with comprehensive mental health support

- ✓ Network of >11,000 locally-based affiliate counsellors or trauma professionals
- ✓ Incident managers to support client APs
- ✓ Capability of setting up an incident hotline for clients
- ✓ 24/7 assessment and recommendation by a Mental Health Professional Counsellor
- ✓ **Up to 5 sessions** of *structured counselling* per individual member per issue per year
- ✓ Modality of counselling in line with mobile workforce needs
- ✓ Unlimited Manager/HR telephonic consultation